



---

### **Terms and conditions**

1. Tax Refund Team LTD as Sole Representative: You are instructing Tax Refund Team LTD to act as your sole representative in the settlement of your tax refund(s).
2. Providing Information: You agree to provide Tax Refund Team and HMRC with any information they request to pursue your tax refund claim.
3. Claim Period: Tax Refund Team will help you get back any tax owed to you and your partner for the last 4 tax years.
4. Handling Correspondence: If HMRC sends correspondence directly to you, you agree to forward it to the Tax Refund Team LTD promptly.
5. Independence: Tax Refund Team is not affiliated with HMRC and will handle your tax refund claim independently.
6. Fees: Tax Refund Team will charge a fee on successful claims. The fee is 35% excluding VAT + a one off future benefit fee for marriage allowance claims only. And 35% excluding VAT for any other tax claims. The Future benefit fee is based on the value of your claim. Future benefit fee - If your claim value is under 100 pounds a benefit fee of £1.50 will be deducted. If your claim value is between 100-200 pounds a benefit fee of £25 will be deducted. If the claim value is between 200-700 pounds a benefit fee of £50 will be deducted. If your claim value is over 700 pounds a benefit fee of £100 will be deducted. The reason a one off future benefit fee is deducted from your refund is because if HMRC accepts the claim you will automatically receive a tax free amount of £250.00 each year moving forward until you cancel your marriage allowance claim. For this reason we only charge a fee once and not every time you receive the tax free amount of £250.00.
7. Invoicing: Tax Refund Team will issue an invoice for their services within 7 working days of receiving the settlement from HMRC, and you must pay this invoice within 30 days.
8. Termination: Tax Refund Team may terminate the agreement if the amount recoverable is deemed commercially insufficient to pursue.

Tax Refund Team Ltd  
Business First Business Centre  
Davyfield Road  
Blackburn  
BB1 2QY



01254 791674  
info@tax-solutions.co.uk  
www.tax-solutions.co.uk

9. Cancellation: You have the right to cancel this agreement at any point before a reasonable offer is made, with no fee incurred. You can cancel it, via telephone, email, or letter within 7 days.
10. Jurisdiction: The agreement is governed by the laws of England and Wales.
11. Complaints: You can address complaints in writing to the Customer Service department of Tax Refund Team at [info@taxrefundteam.co.uk](mailto:info@taxrefundteam.co.uk)
12. Authorisation: By signing the document, you authorise Tax Refund Team to act as your agent , nominee and assign any taxes owed from HMRC to be paid to the Tax Refund Team LTD.
13. Refund Handling: If the Tax Refund Team receives a refund from HMRC on your behalf, they will send you a cheque in the post. If the cheque is not cashed within 6 months, they will reissue the cheque with a fee of £5.00. If they can not contact you after one year, they will deduct their fee and return the remaining amount to HMRC.
14. Contact: By signing the document, you agree to be contacted by Tax Refund Team.
15. Trading name: Tax Solutions is a trading name of Tax Refund Team LTD